

# Understanding the Start Up Package

The set up process starts when you select 'Get Started' on the Outcomes Tracking website.

You will be required to input your company details, pay the Start Up Package fee of US\$270 and agree to the terms of service.

Included in the Company Start Up Package is the first 6 weeks of usage of the App. It does not matter the size of your company, all customers pay the same flat fee for unlimited usage in those first 6 weeks.

It includes a check in after your first month to ensure complete satisfaction.

## Why have we included 6 weeks of unlimited usage in the Start Up Package?

Because we want ALL companies, regardless of their size, to start with Outcomes Tracking feeling comfortable to take their time rolling it out to their team.

And even more importantly we want ALL companies to give the Outcome Tracking App the opportunity to prove itself as a worthwhile ongoing investment, and we believe a 6 week 'trial period' will give our clients the certainty they need to make that decision.

## What happens after the 6 weeks?

If after the 6 weeks you are satisfied that Outcomes Tracking App is the solution for your company's data needs, you don't need to do a thing!

The App will calculate your usage costs from week 7, and on the 1st of every month your subscription fee will be debited.

If during the 6 weeks you decide that Outcomes Tracking App isn't the right fit for your company, simply let us know that you no longer wish to continue with us.

If in the future you change your mind, and wish to use the App again, we have a grace period of 12 months, where your historical data and company details are stored.

